# **Time Expression Resolution for Social Media Data**

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#### Abstract

We describe TweeTIME, a minimally supervised time resolver for social the media domain that learns from large quantities of unlabeled data and requires no handengineered rules or hand-annotated training corpora. Our system achieves 0.68 F1 score on the end-to-end task of resolving date expressions, outperforming a broad range of state-of-the-art systems.

# 1 Introduction

Temporal expressions are words or phrases that refer to dates, times or durations. Resolving time expressions is an important task in information extraction (IE) that enables downstream applications such as calendars or timelines of events (Derczynski and Gaizauskas, 2013; Do et al., 2012; Ritter et al., 2012; Ling and Weld, 2010), knowledge base population (Ji et al., 2011), information retrieval (Alonso et al., 2007), automatically scheduling meetings from email and more. Previous work in this area has applied rule-based systems (Mani and Wilson, 2000; Bethard, 2013; Chambers, 2013) or supervised machine learning on small collections of hand-annotated news documents (Angeli et al., 2012; Lee et al., 2014).

Social media especially contains time-sensitive information and requires accurate temporal analysis, for example, for detecting real-time cybersecurity events (Ritter et al., 2015; Chang et al., 2016), disease outbreaks (Kanhabua et al., 2012) and extracting personal information (Schwartz et al., 2015). However, most work on social media simply uses generic temporal resolvers and therefore suffers from suboptimal performance. Recent work on temporal resolution focuses primarily on news articles and clinical texts (UzZaman et al., 2013; Bethard and Savova, 2016).

In this paper, we present a new minimally supervised approach to temporal resolution that requires no in-domain annotation or hand-crafted rules, instead learning from large quantities of unlabeled text in conjunction with a database of known events. Our approach is capable of learning robust time expression models adapted to the informal style of text found on social media. Our best model achieves a 0.68 F1 score when resolving date mentions in Twitter. This is a 17% increase over SUTime (Chang and Manning, 2012), outperforming other state-of-the-art time expression resolvers HeidelTime (Strötgen and Gertz, 2013), TempEX (Mani and Wilson, 2000) and UWTime (Lee et al., 2014) as well. Our approach also produces a confidence score that allows us to trade recall for precision. To the best of our knowledge, TweeTIME is the first time resolver designed specifically for social media data. This is also the first time that distant supervision is successfully applied for end-to-end temporal recognition and normalization.

## 2 System Overview

Our system consists of two major components – a **Temporal Recognizer** and a **Temporal Normalizer**. The subsystems are shown in Figure 1:

## 2.1 Temporal Recognizer

The goal of the recognizer is to predict the temporal tag of each word, given a sentence (or a tweet)  $\mathbf{w} = w_1, \ldots, w_n$ . We propose a multiple-instance learning model and a missing data model that are capable of learning word-level taggers given only sentence-level labels.

Our recognizer module in is built using a database of known events as *distant supervision*. We assume tweets published around the time of a known event that mention a central entity are also likely to contain time expressions referring

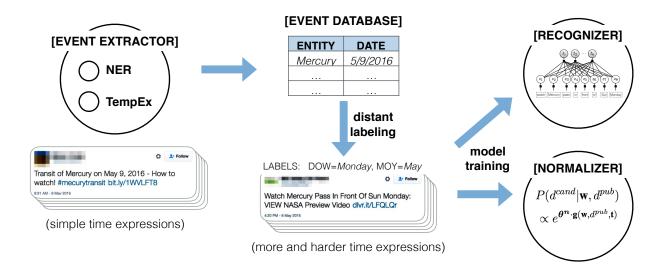


Figure 1: TweeTIME system diagram of model training.

to the event's date. For each event, we gather all tweets that contain the central entity and are posted within 7 days of the date when the event happend. We then label each tweet based on the event date in addition to the tweet's creation date.

Unlike supervised learning, where labeled instances are provided to the learner, in multiple instance learning scenarios (Dietterich et al., 1997), the learner is only provided with bags of instances labeled as either positive (where at least one instance is positive) or all negative. This is a close match to our problem setting, in which sentences are labeled with tags that should be assigned to one or more words. While learning, we never directly observe the words' tags ( $\mathbf{z} = z_1, \ldots, z_n$ ). Instead, they are latent and we only observe the date of an event mentioned in the text, from which we derive sentence-level binary variables  $\mathbf{t} = t_1, \ldots, t_k$  corresponding to temporal tags for the sentence. Following previous work on multiple-instance learning (Hoffmann et al., 2011; Xu et al., 2014), we model the connection between sentence-level labels and word-level tags using a set of deterministic-OR factors  $\phi^{sent}$ .

The overall conditional probability of our model is defined as:

$$P(\mathbf{t}, \mathbf{z} | \mathbf{w}; \boldsymbol{\theta}^{r})$$

$$= \frac{1}{Z} \prod_{i=1}^{k} \phi^{sent}(t_{i}, \mathbf{z}) \times \prod_{j=1}^{n} \phi^{word}(z_{j}, w_{j})$$

$$= \frac{1}{Z} \prod_{i=1}^{k} \phi^{sent}(t_{i}, \mathbf{z}) \times \prod_{j=1}^{n} e^{\boldsymbol{\theta}^{r} \cdot \mathbf{f}(z_{j}, w_{j})}$$
(1)

where  $\mathbf{f}(z_i, w_i)$  is a feature vector and

$$\phi^{sent}(t_i, \mathbf{z}) = \begin{cases} 1 & \text{if } t_i = true \land \exists j : z_j = i \\ 1 & \text{if } t_i = false \land \forall j : z_j \neq i \\ 0 & \text{otherwise} \end{cases}$$
(2)

While the multiple-instance learning assumption works well much of the time, it can easily be violated – there are many tweets that mention entities involved in an event but that never explicitly mention its date. To handle this we adopt the missing data model of Ritter et. al. (2013). This model splits the sentence-level variables, t into two parts : m which represents whether a temporal tag is mentioned by at least one word of the tweet, and t' which represents whether a temporal tag can be derived from the event date. A set of pairwise potentials  $\psi(m_j, t'_j)$  are introduced that encourage (but don't strictly require) agreement between  $m_j$  and  $t'_i$ , that is:

$$\psi(m_j, t'_j) = \begin{cases} \alpha_p, \text{ if } t'_j \neq m_j \\ \alpha_r, \text{ if } t'_j = m_j \end{cases}$$
(3)

Here,  $\alpha_p$  (Penalty), and  $\alpha_r$  (Reward) are parameters for the MiDaT model.  $\alpha_p$  is the penalty for extracting a temporal tag that is not related to the event-date and  $\alpha_r$  is the reward for extracting a tag that matches the date.

#### 2.2 Temporal Normalizer

The Temporal Normalizer is built using a loglinear model which takes the tags  $\mathbf{t}$  produced by the Temporal Recognizer as input and outputs one or more dates mentioned in a tweet. We formulate date normalization as a binary classification problem: given a tweet **w** published on date  $d^{pub}$ , we consider 22 candidate target dates (**w**,  $d_l^{cand}$ ) such that  $d_l^{cand} = d^{pub} + l$ , where l = $-10, \ldots, -1, 0, +1, \ldots, +10$ , limiting the possible date references that are considered within 10 days before or after the tweet creation date, in addition to  $d_l^{cand} = null$  (the tweet does not mention a date). The normalizer is similarly trained using the event database as distant supervision. The probability that a tweet mentions a candidate date is estimated using a log-linear model:

$$P(d^{cand}|\mathbf{w}, d^{pub}) \propto e^{\boldsymbol{\theta}^{\boldsymbol{n}} \cdot \mathbf{g}(\mathbf{w}, d^{pub}, \mathbf{t})}$$
(4)

where  $\theta^n$  and **g** are the parameter and feature vector respectively in the Temporal Normalizer.

## **3** Results

To evaluate the final performance of our system and compare against existing state-of-the art time resolvers, we randomly sampled 250 tweets from 2014-2016 and manually annotated them with normalized dates; note that this is a separate date range from our weakly-labeled training data which is taken from 2011-2012. The final performance of our system, compared against a range of state-ofthe-art time resolvers is presented in Table 1.

System	Prec.	Recall	<b>F-value</b>
TweeTIME	0.58	0.70	0.63
SUTime	0.54	0.64	0.58
TempEx	0.56	0.58	0.57
HeidelTime	0.43	0.52	0.47
UWTime	0.39	0.50	0.44

Table 1: Performance comparison of TweeTIMEagainst state-of-the-art temporal taggers.

We see that TweeTIME significantly outperforms SUTime, TempEx, HeidelTime and UW-Time on this challenging task of time expression resolution.

#### 4 Conclusion

We presented a time resolver for social media domain that can learn from large amounts of unlabeled text using distant supervision. Our method extracts word-level temporal tags from tweets and combine them with a variety of other features in a novel date-resolver that predicts normalized dates referenced in a Tweet. Our proposed time resolver outperforms SUTime, TempEx, HeidelTime and UWTime on this challenging dataset for time normalization on the challenging social media domain.

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